

ALLIANZ PROTECT, the first online safe deposit system for travellers

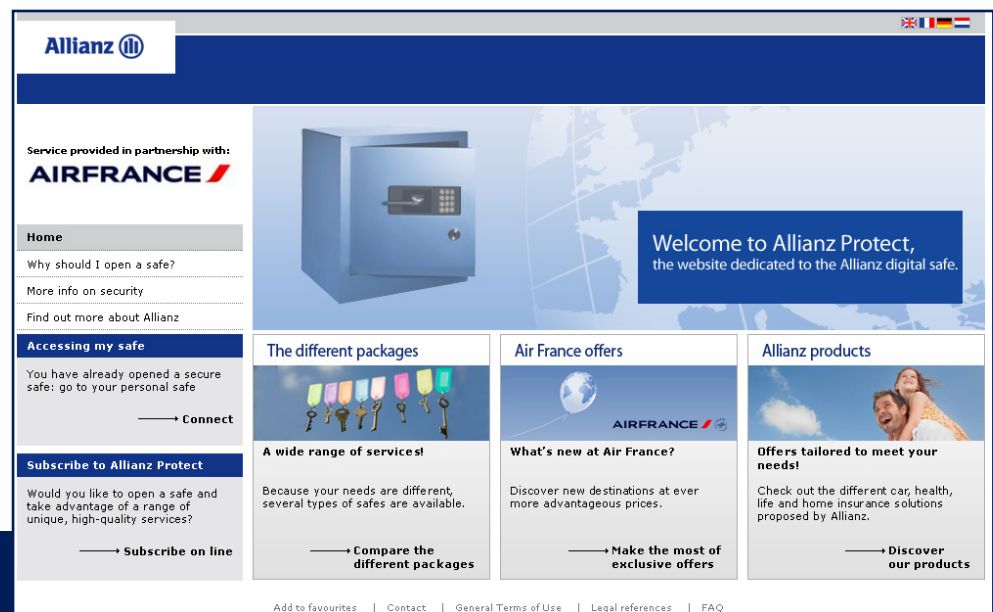
A/ How it works?

It only takes a few minutes to acquire an online safe deposit box: customers simply decide which offer they prefer, fill out the form and pay by Credit Card or American Express.

At any time, anywhere, customers can organize and manage their online safe deposit box for their own documents or those belonging to a member of their family, they can deposit multiple documents (all file types) from any PC, authorize guests to access their safe and set alarms.



airfrance.com website, section Booking / Other services



allianzprotect.com website

B/ The Allianz Protect safe deposit box

The online safe deposit box comprises three separate storage areas:

1. Safe owners can store, manage and consult their personal or professional documents

2. The “Dropbox” is an area where documents can be deposited by an authorized guest, and subsequently retrieved by the safe owner and moved to their personal safe or another media.

This virtual mailbox allows the safe owner to retrieve documents that they are then free to archive or destroy. This is an ideal solution for reducing and simplifying document exchanges with an employer, administration or supplier. The safe owner authorizes all useful contacts, for e.g. his employer (pay slip) or supplier. The safe owner is informed by mail each time he receives a new document in this dropbox.

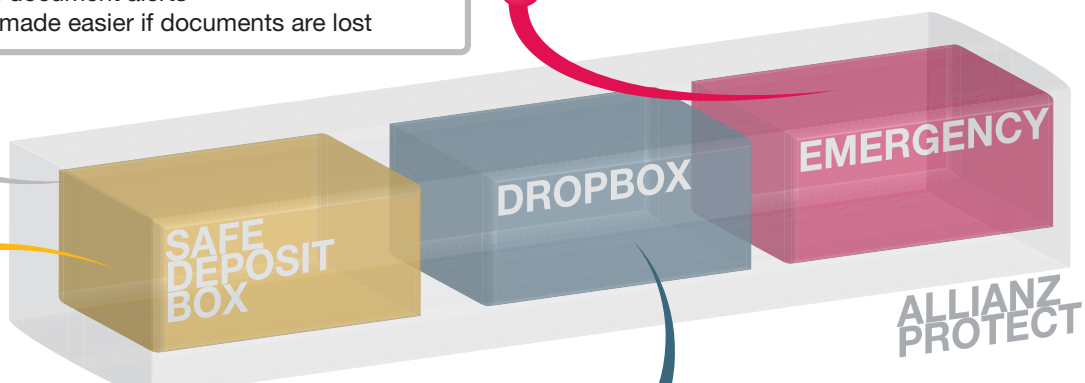
3. The “Emergency” safe can be accessed by the safe owner’s authorized guests.

- designation of a list of guests authorized to consult and retrieve information
- managing users' rights to access and deposit documents in the dropbox
- healthcare alerts
- medical data that can be accessed and transmitted
- relatives are informed
- depositing and sending documents
- certified documents
- customized document alerts
- paperwork made easier if documents are lost

- family member details
- GP details
- proxy or secret codes
- most recent prescriptions
- health insurance data
- blood group, vaccines, allergies
- medical treatment/operations
- medical history

- traceability of actions
- timestamping
- electronic signature
- drop certificate
- legal value of documents

- document receipt and archiving
- access rights management
- alerts system



C/ Services available with Mondial Assistance:

The two product offers include assistance with paperwork in the event that your documents are lost or stolen (ID, credit cards, tickets, etc.)

Exclusive services available with Protect'Fly Premium:

- **24/7 assistance with Mondial Assistance**

In the event of a medical emergency where the safe owner would need to access information in his « Emergency » safe, he would simply call (or have an authorized guest) call a doctor from Mondial Assistance who would be able to retrieve information and transmit the necessary data to medical staff.

Should the customer be unable to act due to his state of health, the doctor from Mondial Assistance would be authorized to contact the customer's designated relatives.

In cases where documents are lost or stolen, Mondial Assistance will also deliver the medication required, on receipt of a valid medical prescription deposited in the « Emergency » safe. The customer will then be able to collect the corresponding medication from a pharmacist once the doctor has relayed and translated the generic names of the medication.

Thanks to this exceptional service, if a medication is not available, it will be sent to the customer's place of residence with the cost covered (the medication will be reimbursed by the customer within 3 months).

- **access to the website mafexpat.com for expatriates**

Mainly designed for expatriate personnel, this site contains a unique database allowing customers to access a list of useful contacts and solutions to help them find healthcare professionals anywhere in the world. It also provides precious information on the geopolitical and healthcare situations in the countries concerned, for example. This site also offers a range of useful information such as city maps, weather, local customs, and more.